



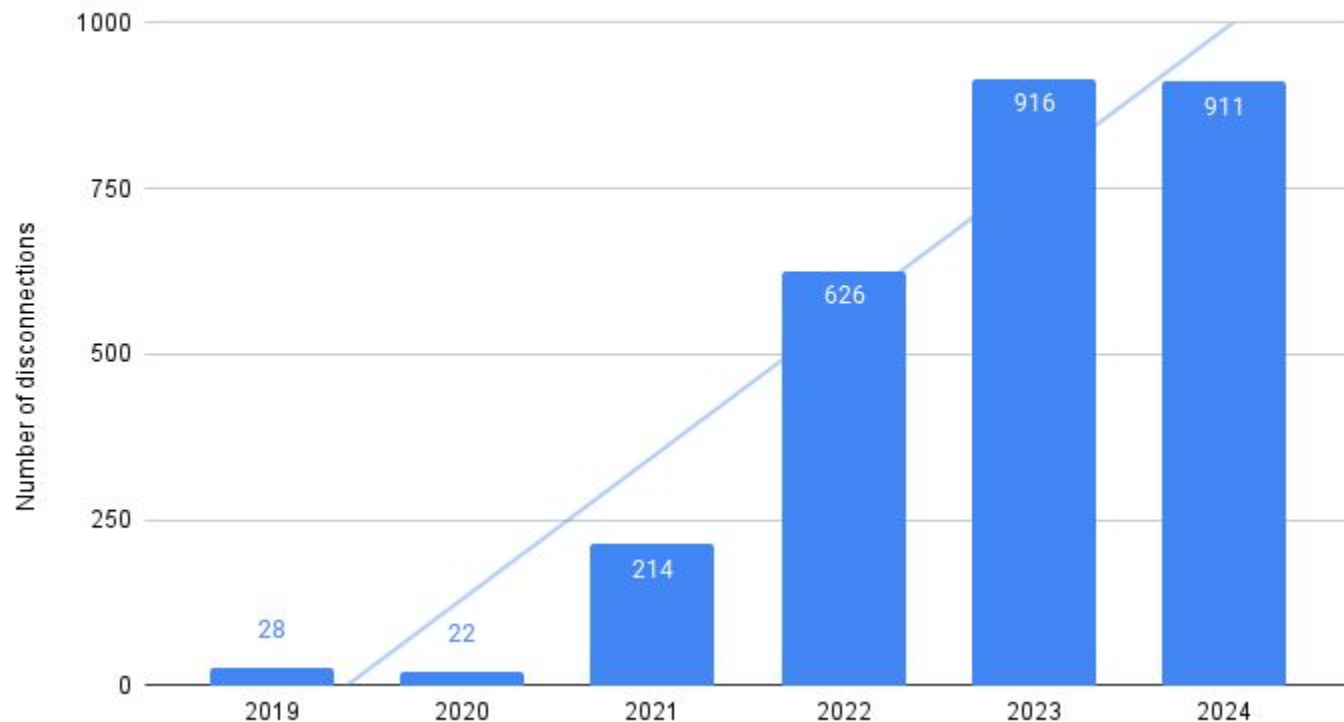
SB 442: Utility Disconnection Reporting

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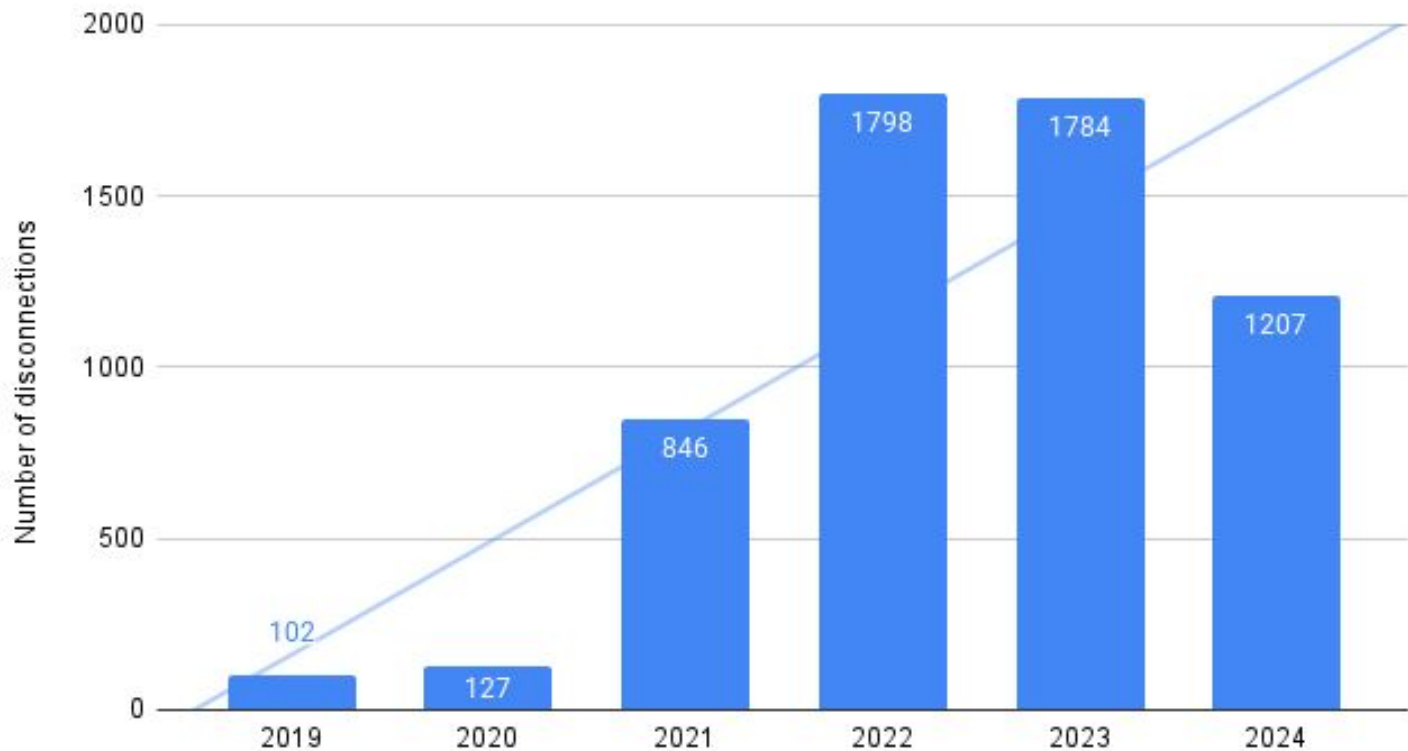
Overview

- SB 442 requires quarterly reporting broken down by month and zip code with the number of disconnections
- Of the 50 states and Washington D.C., 26 have some level of reporting on utility disconnections due to nonpayment

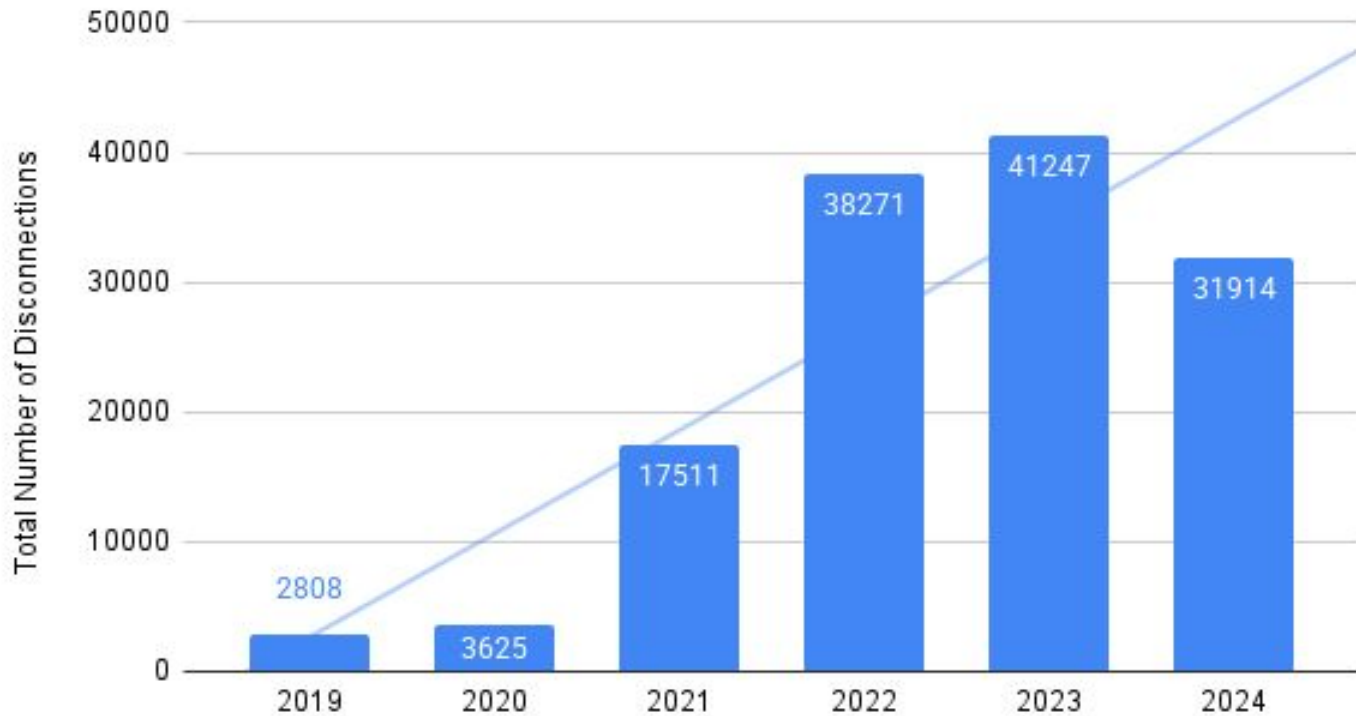
Disconnections in 89502



Disconnections in 89115



Total NV Energy Disconnections



How would monthly data be used?

- Drive resources to prevent disconnections to where they are most needed
- Understand the scale of the disconnection problem in our state
- Help decision makers respond in a timely manner to disconnections
- Help service providers respond in a timely manner to disconnections
- Be responsive to external factors impacting disconnections